
HealthCareCAN and The Ottawa Hospital Bringing Online Quality Improvement Training to Healthcare Organizations and Leaders Across Canada

September 26, 2019, Ottawa, ON — [HealthCareCAN](#) and its professional development division, [CHA Learning](#) are proud to announce a new partnership with [The Ottawa Hospital](#) to develop a new online learning program that will support capacity-building in healthcare quality improvement (QI) knowledge and skills across Canada.

“This program is an essential program for any healthcare professional wanting to make a difference in the healthcare system,” said Samantha Hamilton, Director, Quality & Patient Safety, The Ottawa Hospital. “Through the application of this practical yet effective improvement method, healthcare providers can effect real change and demonstrable improvement.”

The program is based on the hospital’s proprietary five-step quality improvement framework (the TOH Innovation Framework) that supports a systematic QI process and brings practical tools to healthcare professionals’ quality improvement initiatives and journeys. This framework incorporates lean, six sigma and the model for improvement into one comprehensive yet practical and effective approach for healthcare.

A member of HealthCareCAN, The Ottawa Hospital (TOH) provides world-class care and service to people in the Eastern Ontario region and beyond, and is a leader in providing quality improvement training to clinical and non-clinical healthcare leaders based on its proprietary and innovative quality improvement approach.

“HealthCareCAN is thrilled to be partnering with one of our own members to support capacity-building in healthcare improvement across Canada and to spread The Ottawa Hospital’s quality improvement framework across the country,” said Dale Schierbeck, Vice President, Learning & Development, HealthCareCAN. “This partnership represents our strategic mandate to broker innovation, amplify excellence, and delivery professional development solutions to support the health system.”

The Quality Improvement Leadership Program will leverage the clinical and quality improvement expertise of The Ottawa Hospital with the leading-class online learning capability and experience of CHA Learning. This will allow the reach of this quality improvement curriculum to expand far and wide, increasing access to quality improvement training to any healthcare professional in any healthcare organization regardless of geography because it will allow for self-paced, asynchronous study in an online environment, without the need to travel or take time off work.

“The Ottawa Hospital is excited to partner with HealthCareCAN to deliver this program online alongside their suite of national professional development programs,” added Ms. Hamilton. “Through our partnership, The Ottawa Hospital hopes that greater change and demonstrable quality improvement can be achieved by the healthcare sector throughout Canada.”

This online program will be developed over the coming months with a target launch of spring 2020. For more information, please contact: Jessica Schierbeck, Director, Strategic Solutions jschierbeck@healthcarecan.ca